

WHY THIS MATTERS TO YOUR DEPARTMENT

- **Reduce repeat 911 calls** — Families with a plan are less likely to call back
- **A structured leave-behind** — Hand families a prescription form in under 10 seconds
- **Redirect non-emergency calls** — Give families a clear, structured path forward
- **Strengthen community trust** — Position your department as a senior care resource
- **No cost. No training required.** — Prescription forms provided at no cost

THE ON-SCENE HANDOFF — 3 STEPS

- 1 Respond normally**
Handle the emergency as you always would
- 2 Hand the prescription form**
Give the family the Rx form — takes 10 seconds
- 3 Family does the rest**
They complete Senior Navigator at home in 7–10 minutes

WHAT SENIOR NAVIGATOR GIVES THE FAMILY

- **Guided Care Assessment** — Clinical questions identify the right level of care
- **Local Cost Estimate** — Real cost data by ZIP — not national averages
- **Financial Runway Plan** — Income, assets, VA benefits & insurance modeled together
- **Advisor Connection** — Optional free consult with a Certified Concierge Care Advisor

BUILT ON REAL EXPERTISE

15+ Years

Senior Care
Expertise

**Physician-
Advised**

Advisory Board

**Patent
Pending**

3 Core Innovations

**HIPAA
Compliant**

Data Never Sold

**Truly
Neutral**

No Provider Bias

Questions? Need Help?

855.444.7364


heroes@conciergecareadvisors.com

A certified Concierge Care Advisor will respond promptly.

“Your crews respond to the crisis. We help families prevent the next one.”

■ Free to use · We never collect or sell personal information · HIPAA-compliant

Free resource for families



Rx

CONCIERGE CARE
SENIOR NAVIGATOR

Recommended by your fire & emergency services team

Not sure what care your loved one needs?
Get a free care plan in about 10 minutes.

1 Find the Right Level of Care

Guided Care Plan based on your answers

2 See Local Cost Estimates

Real prices for your ZIP code


3 Explore Ways to Pay

Income, assets, VA & insurance options

4 Talk With a Certified Advisor

Free guidance, no cost to you

Free to use · We never collect or sell your personal information · HIPAA-compliant



SCAN TO START

Scan or visit:
senior-navigator.com
Free · HIPAA-compliant
Your info is never sold

Engine # _____ Station # _____ Date: _____

Notes: _____

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Rx form — leave-behind for families

What We Provide

- Prescription forms
- Optional 15-min crew briefing
- Quarterly community impact data
- No cost to your department

40%

repeat 911
calls

70%

seniors need
long-term care

\$0

cost to
your dept

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